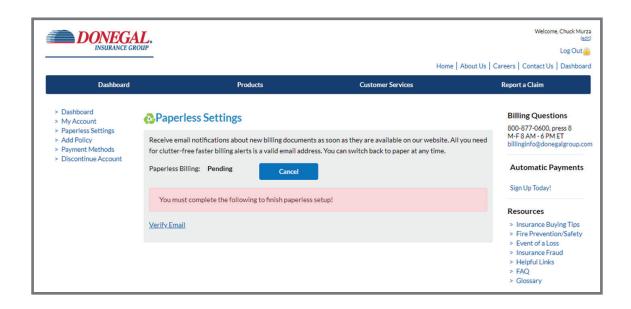




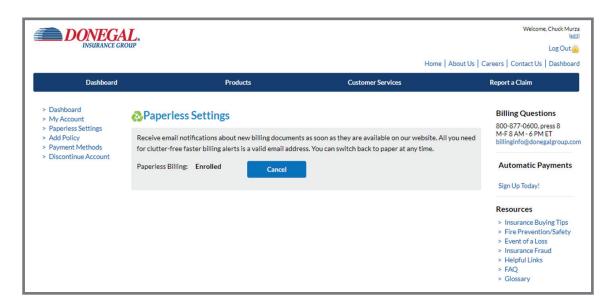
## We are pleased to announce that our policyholders now have a paperless billing option!

Policyholders can receive email notifications about new billing documents as soon as they are available on our website. All they need for clutter-free, faster billing alerts is a valid email address.

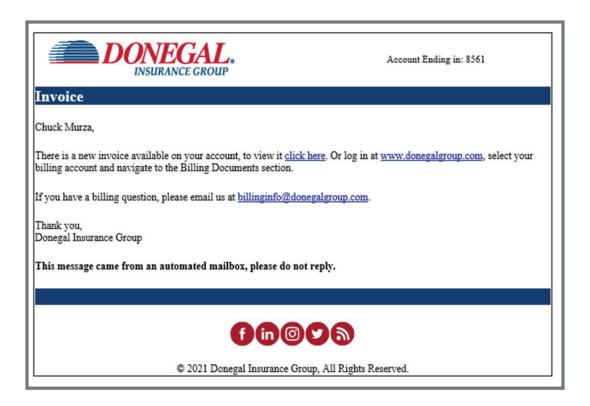
To enroll, policyholders will need to create a website account, if they don't already have one. Once logged in to our website, policyholders can click on "Paperless Settings" in the left column. Then, they need to click on "Enroll" and "Verify Email."



A message with a PIN will be emailed to them. When the PIN is entered on our website, the email address is confirmed and the policyholder is enrolled.



As soon as billing documents are available online, policyholders enrolled in paperless billing get an email notification directing them to our website where they can access the documents.



If an email sent to a policyholder bounces back, a paper invoice will be mailed. Policyholders can update their email address by logging in to our website and clicking on "My Account" in the left column.

If you have questions about enrolling, please contact us at <u>support@donegalgroup.com</u> or (888) 640 - 5840.