



## We are pleased to announce that our policyholders now have a paperless billing option!

Policyholders can receive email notifications about new billing documents as soon as they are available on our website. All they need for clutter-free, faster billing alerts is a valid email address.

To enroll, policyholders will need to create a website account, if they don't already have one. Once logged in to our website, policyholders can click on "Paperless Settings" in the left column. Then, they need to click on "Enroll" and "Verify Email."

Welcome, Chuck Murza [\(edit\)](#)  
Log Out

[Home](#) | [About Us](#) | [Careers](#) | [Contact Us](#) | [Dashboard](#)

Dashboard   Products   Customer Services   Report a Claim

[> Dashboard](#)  
[> My Account](#)  
[> Paperless Settings](#)  
[> Add Policy](#)  
[> Payment Methods](#)  
[> Discontinue Account](#)

### Paperless Settings

Receive email notifications about new billing documents as soon as they are available on our website. All you need for clutter-free faster billing alerts is a valid email address. You can switch back to paper at any time.

Paperless Billing: **Pending** [Cancel](#)

You must complete the following to finish paperless setup!

[Verify Email](#)

**Billing Questions**  
800-877-0600, press 8  
M-F 8 AM - 6 PM ET  
[billinginfo@donegalgroup.com](mailto:billinginfo@donegalgroup.com)

**Automatic Payments**  
Sign Up Today!

**Resources**  
[> Insurance Buying Tips](#)  
[> Fire Prevention/Safety](#)  
[> Event of a Loss](#)  
[> Insurance Fraud](#)  
[> Helpful Links](#)  
[> FAQ](#)  
[> Glossary](#)

A message with a PIN will be emailed to them. When the PIN is entered on our website, the email address is confirmed and the policyholder is enrolled.

The screenshot shows the Donegal Insurance Group website dashboard. At the top left is the logo. At the top right, it says "Welcome, Chuck Murza" with a "Log Out" button. Below the logo is a navigation menu with "Dashboard", "Products", "Customer Services", and "Report a Claim". On the left side, there is a sidebar menu with options: "Dashboard", "My Account", "Paperless Settings", "Add Policy", "Payment Methods", and "Discontinue Account". The main content area is titled "Paperless Settings" and contains a message: "Receive email notifications about new billing documents as soon as they are available on our website. All you need for clutter-free faster billing alerts is a valid email address. You can switch back to paper at any time." Below this message, it says "Paperless Billing: Enrolled" with a "Cancel" button. On the right side, there are sections for "Billing Questions" (with phone number 800-877-0600, press 8, and email billinginfo@donegalgroup.com), "Automatic Payments" (with "Sign Up Today!" link), and "Resources" (with links to Insurance Buying Tips, Fire Prevention/Safety, Event of a Loss, Insurance Fraud, Helpful Links, FAQ, and Glossary).

As soon as billing documents are available online, policyholders enrolled in paperless billing get an email notification directing them to our website where they can access the documents.

The screenshot shows an email notification from Donegal Insurance Group. At the top left is the logo. At the top right, it says "Account Ending in: 8561". Below the logo is a dark blue header with the word "Invoice" in white. The main body of the email contains the following text: "Chuck Murza, There is a new invoice available on your account, to view it [click here](#). Or log in at [www.donegalgroup.com](http://www.donegalgroup.com), select your billing account and navigate to the Billing Documents section. If you have a billing question, please email us at [billinginfo@donegalgroup.com](mailto:billinginfo@donegalgroup.com). Thank you, Donegal Insurance Group This message came from an automated mailbox, please do not reply." At the bottom of the email, there are social media icons for Facebook, LinkedIn, Instagram, Twitter, and RSS. Below the icons is the copyright notice: "© 2021 Donegal Insurance Group, All Rights Reserved."

If an email sent to a policyholder bounces back, a paper invoice will be mailed. Policyholders can update their email address by logging in to our website and clicking on "My Account" in the left column.

If you have questions about enrolling, please contact us at [support@donegalgroup.com](mailto:support@donegalgroup.com) or (888) 640 - 5840.